

## DAFTAR PUSTAKA

- Administrations, N. A.A. S. (n.d.). *NASA Task Load Index (TLX)*. Retrieved Februari 7,, 2020 from (<https://humansystems.ars.nasa.gov/groups/TLX/>).
- Alturki, R., & Gay, V. (2021). Usability Testing of Fitness Mobile Application: Methodology and Quantitative Results. *Computer Science & Information Technology (CS & IT), September*, 97-114. (<https://doi.org/10.5121/csit.2017.71108>).
- Badriah, A. S., & Sari, P. K. (2022). Uji Usability Pada Penggunaan aplikasi Gowes di Telkom. *E-Proceeding of Management*,6 (2),2864-2872.
- Bangor, A., Kortum, P., & Miller, J. (2021). Determining what individual SUS Scores mean:adding an adjective rating scale. *Journal of Usability Studies*, 4(3), 114-123.
- Baravalle, A., & Lanfranchi, V. (2020). Remote Web usability testing. *Behavior Research Methods, Instruments, and Computers*, 35(3),364–368. (<https://doi.org/10.3758/BF03195512> ).
- Brooke, J. (2022). SUS: A Retrospective John. *Journal of Usability Studies*, 8 (2) 29-40.
- Chandler,P.,&Sweller,J.(2021).Why Some Materialis Difficult to Learn. *Cognitionand Instruction*,12(3), 185–233.
- Danandjaja. (2020). *Metodologi Penelitian Sosial Disertai Aplikasi SPSS For Windows*. Yogyakarta: Graha Ilmu.
- Ersa,A.M.(2021).Usability Evaluation Website E-Government Layanan Aspirasi dan Pengaduan Online (LAPOR). *Skripsi*.
- Farouqi, M . I., Aknuranda,I., & Herlambang, A.D. (2022). Evaluasi Usability pada Aplikasi Go-Jek Dengan Menggunakan Metode Pengujian Usability, *Jurnal pengembangan Teknologi Informasi dan ilmu Komputer*, 2 (10), 3150-3156 ([hhttp://j-ptiik.ub.ac.id/index.php/i-ptiik/article/download/](http://j-ptiik.ub.ac.id/index.php/i-ptiik/article/download/))
- Fauzi, N., Az-zahra, H. M., & Kharisma, A. P. (2021). Analisis Usability Aplikasi Perangkat Bergerak Jual Beli Online dengan Model People At The Center of Mobile Application Development ( PACMAD ) ( Studi Kasus :

Tokopedia , Bukalapak dan Shopee ). *Jurnal Pengembangan Teknologi Informasi Dan Ilmu Komputer*, 3(3), 2552–2557.

Gatsou, C., Politis, A., & Zevgolis, D. (2020). Exploring inexperienced user performance of a mobile tablet application through usability testing. *2020 Federated Conference on Computer Science and Information Systems, FedCSIS 2013*, 557–564.

Universitas Bina  
Dharma

